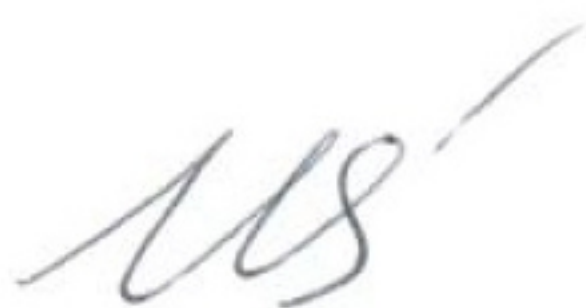


*This is to acknowledge that*  
**Katharina Wawrzon-Stewart**

*completed the training course*

**Quality Explained:  
how to have better  
and more satisfied customers**



*Helen Shepelenko*  
**TRAINING COORDINATOR**